

The Williston Community Library Board of Directors, Administration and staff are committed to the following:

### **MISSION STATEMENT**

It is the purpose of the Williston Community Library & the Williams County Bookmobile to provide library access to all individuals in Williams County.

# **VISION STATEMENT**

It is the Library's vision to:

- Excel in customer service.
- Be the first choice for information
- Anticipate and meet changing needs
- Assure equitable access to the Library's resources and services
- Be a dynamic force in the community

### **VALUES**

# **Open Access:**

The library values open access to its collections and services. We are committed to connecting our patrons to the ideas, information and materials they wish to explore in a friendly, nonjudgmental manner. We strive to offer materials, programs and services that represent the needs of our diverse population.

#### **Patron Focus:**

The Library values all patrons and is responsive to their service needs. Patron input is welcomed in all initiatives and undertakings. We consider the impact on the patron in all decisions.

# **Excellence:**

The Library values excellence, individually and collectively. We offer quality service to all patrons by displaying a positive attitude, valuing the diversity of people and perspectives, and expecting integrity and competence in our personal and professional actions. We strive to earn the trust and confidence of all patrons.

## **Growth and Innovation:**

The Library values continuous learning and innovation in the pursuit of excellence. We respond to present situations and anticipate future needs.

### **Good Stewardship:**

The library values responsible stewardship of all resources with which we have been entrusted. We are accountable for ensuring the proper use of public funds. We take seriously our responsibility to maximize the efficiency of staff time and talent making the best use of all our resources in the delivery of quality library service.

> Adopted: February 22, 2018 Amended: February 16, 2021