



Natalie Thompson  
Chief of Police

# City of South Haven

## POLICE DEPARTMENT

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Telephone (269) 637-5151 • Fax (269) 637-9346

### PRESS RELEASE

6-22-18

Due to several citizen complaints, South Haven Police Officers investigated reports from residents of potential suspicious workers attempting to gain entry into homes for sewer inspections.

We found that the workers are not employed by the City of South Haven but rather with a company “Spot On” contracted through Kent Power which is a Michigan Gas Utilities subcontractor.

The workers are legitimately employed. Michigan Gas Utilities advised a letter was sent to customers 30 days ago for these inspections. Local supervisors with Michigan Gas Utilities are currently working to verify adequate notices were sent out.

A copy of the notification letter from Michigan Gas Utilities is attached to this press release.

If anyone has questions or further concerns, contact the South Haven Police Department at 269-637-5151.

Authority: Natalie Thompson  
Chief of Police



Michigan Gas Utilities Corporation

711 Starlite Drive  
Benton Harbor, MI 49022

[www.michigangasutilities.com](http://www.michigangasutilities.com)

May 7, 2018

Dear **Utility Customer**:

As part of **Michigan Gas Utilities** ongoing efforts to provide the safe reliable distribution of natural gas, we will soon update the natural gas mains in your neighborhood beginning this summer. (June-August 2018) Gas mains are the large pipes running in or near the streets that bring natural gas to neighborhoods. A smaller pipe called a service line connects homes and businesses to the gas main.

Prior to the construction project there are some things we'd like you to know.

- **There may be extensive excavation in your neighborhood.** **Michigan Gas Utilities or its contractor** intends to restore any disturbed areas primarily through the placement of black dirt, grass seed and repaving, if needed. However, you may need to water certain areas to ensure the complete re-growth of grass.
- **Work may need to be performed on your natural gas service line.** Prior to performing any work on the service line, we will need you to provide the location of any private underground facilities like sprinkler systems, invisible dog fences, and private electric lines so we can avoid contact.
- **We may need to enter your home to determine the location of your sewer lateral** if it can't be determined by another method. We'll contact you if this is necessary. The name of the contractor who will do the sewer lateral scope is **Spot on**.
- **If you have a gas meter inside, or a meter that does not meet updated meter placement standards we will move it outside or to a location that meets safety standards.** Moving meters outside increases safety and reduces delays for service. There is no charge for this service. If your meter is inside, or not in a place that meets safety standards we will contact you in advance to schedule the relocation of the meter. MGU will contract with **BER** for re-piping of meter.
- **Gas service to your location may be interrupted.** If you are not present, we will hang a card on your door indicating the gas service has been shut off. When you call the number on the card, we will promptly assist in turning on and relighting natural gas appliances. **If you plan to be out of town for any length of time, please call us at the number below so we can make special arrangements.**

After the work is completed, if you notice a problem with your sewer drain(s), contact us right away. **Do not attempt to clear the sewer lateral.** In rare instances when the sewer lateral is not at the proper depth, the natural gas line could intersect with the sewer causing an unsafe condition.

We understand that construction can be disruptive. We intend to minimize the inconvenience to you and your neighbors. Please contact **Scott Purucker @ 269-605-2181** or **Kelly Bauer @ 269-605-2188** if you have any questions or issues regarding landscaping and other restoration efforts.

Thank you for your cooperation.

Sincerely,

**MICHIGAN GAS UTILITIES**