

## **SERESA Emergency Services Dispatch Hiring Process:**

The South East Regional Emergency Services Authority (SERESA), located in Roseville MI is recruiting to hire a full-time Dispatcher. The 9-1-1 Dispatch Center serves the Cities of Eastpointe, Fraser, Roseville, and St. Clair Shores.

### **Additional Details:**

Please carefully review the through description of the process on the SERESA website: [www.seresa.org](http://www.seresa.org)

### **Benefits**

SERESA provides an excellent benefit package including a competitive defined contribution plan, health, dental and life insurance (no monthly premiums), paid vacation, personal time, sick time, and holiday time.

### **Wages**

Starting wage \$21.0324/hour and top wage of \$26.1836 after 6 years.

### **Retirement**

Defined Contribution plan with an Employer contribution of ten (10%) percent of the Employee's base wage and an Employee contribution of five (5%) percent of base wage.

### **Medical Insurance**

HAP health care through a plan portfolio with an allowance consistent with the hard cap amount established by the State of Michigan. – NO monthly premiums

### **Shifts**

12-hour shifts.

Night shift premium of 6.5% - between the hours of 19:00 – 07:00.

### **Holidays**

Paid 12 holidays per year

Double time for regular hours worked Christmas Eve, Christmas Day, New Year's Eve and New Year's Day. Double time and a half on overtime worked on these days.

### **Vacations**

105 hours of paid vacation after completing probation to 5 years of service. 186 hours annually over 10 years of service.

**Clothing**

**\$250 annually upon completion of probation for uniform purchases.**

**Where to apply:**

**SERESA applications material is located at [www.seresas.org](http://www.seresas.org)**

**Applications will be accepted until Friday May 28th, 2021 at 4:00 pm, NO EXCEPTIONS.**

**SERESA is an Equal Employment Opportunity Employer (EOE). SERESA does not discriminate on the basis of race, religion, color, gender, age, national origin or disability.**