



Register today to manage your benefits.

Online Resources

Your pharmacy benefits made easy.

The ProAct Website contains a variety of resources to support the needs of our members. We're here to ensure that your pharmacy benefits are accessible with ease—if and when you need them most.



Claims Summary

Information is available by individual member or by family. If a dependent is over the age of 18, they are required to create their own online account to view claims activity.



Drug Cost Comparison Feature

Easily search and compare costs of your prescription drug based on your plan coverage at pharmacies within a selected geographical range.



Pharmacy Finder

Find in network pharmacies based on your zip code.



Account Information

Manage account settings such as:

- Address and contact preferences
- Active credit card on file
- Alternate shipping address for mail order
- Security questions and password



Temporary ID Cards

Print a temporary ID card directly from the website.



Formulary Look Up

View a list of covered drugs that may be prescribed under your plan.



Mail Order Pharmacy

Using ProAct Pharmacy Services has its advantages. It's a reliable way to securely receive your maintenance medications at the convenience of your doorstep . . . and you'll likely save some money!

Enroll

To receive medications by mail order from ProAct Pharmacy Services, you must first establish a patient profile. To do so, you may visit our website or contact ProAct's customer service help desk at 866-287-9885. Initially your method of payment must be given to a help desk representative.

Order Status

If you're already enrolled and have submitted a prescription, you can check the status of your order at any time. You can track real time as your order moves from in-process to completed/shipped. Tracking information is also available via text/email alerts.

Refill

Ordering refills is quick and convenient on the ProAct website. You can even submit quick refill requests without having to login. Ask about refilling your prescriptions automatically.



The ProAct mobile app is designed to be useful for ProAct Members *on the go*. Search "ProAct Rx" in your app store and install it for free today!

Certain programs may not apply based on plan design. Please contact the ProAct Help Desk at 877-635-9545.